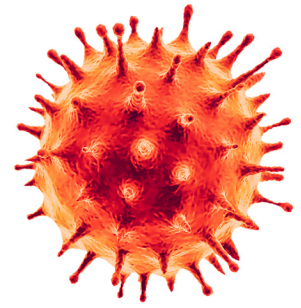


COVID-19 BUSINESS CONTINUITY

Can we help your Credit Union?



**SECURE REMOTE ACCESS
TO MEMBER DATA**



**MASS ANNOUCEMENTS
BY EMAILS & SMS**



**ONLINE PORTALS
FOR MEMBERS, VOLUNTEERS.**



**TELECONFERENCING FOR
YOUR STAFF**



**AUTOMATIC ACTIONS
& CANNED MESSAGES**



**REMOTE ACCESS TO
LOANS, WITHDRAWALS, ETC**

We are working with a number of parties to ensure that our credit union partners are in a strong position should something prevent physical access to premises, a significant number of staff members fall ill, if member access to the credit union is unavailable.

We can deliver solutions such as online portals or communicate with your members digitally to keep them updated of any developments from your CU. We can also help with internal staff collaboration if they are forced to work remotely such as local rate teleconferencing or secure remote-access to your member data.

At Viva IT we have a long-established remote working policy which is often used by staff and during any escalation of the COVID-19 pandemic we are fully capable of providing a full service with all offices effectively shutdown.

You can contact us via the usual channels, helpdesk@vivait.co.uk or 0330 0883 887, although we would appreciate sending an email as the first point of contact so we can register your request and assign it a tracking code. If you have any concerns in the meantime, please feel free to reach out to your account manager who should be able to help.



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SCANNING THIS CODE**